

# **Privacy Policy**

**Our Privacy Vision:** 

# "To respect the confidentiality of information and the privacy of individuals"

TEN respects the need for privacy and believes that management of personal and sensitive information is to be treated with a high degree of privacy and confidentiality and in accordance with the Australian Privacy Principles contained in the Privacy Act 1988.

## **Our Privacy Principles:**

- APP 1 Open and transparent management of personal information
- APP 2 Anonymity and pseudonymity
- APP 3 Collection of solicited personal information
- APP 4 Dealing with unsolicited personal information
- APP 5 Notification of the collection of personal information
- APP 6 Use or disclosure of personal information
- APP 7 Direct marketing
- APP 8 Cross-border disclosure of personal information
- APP 9 Adoption, use or disclosure of government related identifiers
- APP 10 Quality of personal information
- APP 11 Security of personal information
- APP 12 Access to personal information
- APP 13 Correction of personal information

### **Employer Responsibilities:**

- Ensuring compliance with all Australian Privacy Principles.
- Communicating openly and transparently how personal information is collected, managed and stored.
- Providing awareness of privacy legislation changes to employees and updating privacy policies.
- Protecting personal information from misuse, interference, loss, unauthorised access, modification or disclosure.
- Effectively dealing with complaints seriously, promptly and confidentially.

### **Employee Responsibilities:**

- Understanding the guidelines for collecting, storing, accessing and protecting personal information.
- Abiding by and respecting the principals of privacy and confidentiality of information received in the course of employment.
- Ensuring they do not breach legislation through disclosure of personal, private or confidential information.

Corey Scott Managing Director March 2025