

## Privacy Collection Statement – Website “Contact Us”

**The Energy Network** (ACN 093 052 441) (**TEN**) is committed to protecting the privacy of individuals and their personal information and complies with the *Privacy Act 1988* (Cth) (**Privacy Act**).

Please read this carefully as it will have important consequences for you in relation to the collection, use and disclosure of your personal information you provide to TEN.

You understand that:

1. TEN is the party who is collecting your personal information and can be contacted at [info@tengroup.com.au](mailto:info@tengroup.com.au) or alternatively you can write to us at PO Box 851, Virginia BC, Qld 4014.
2. TEN will collect your personal information directly from you. In certain circumstances, TEN may be required to collect personal information from third parties, depending on the nature of your enquiry.
3. The purpose of TEN collecting your personal information is:
  - (a) process any enquiry you submit to us through our website, contact you and provide you with information in relation to your enquiry;
  - (b) to offer you updates, discounts, or other content or products and services that may be of interest to you and to provide you with direct marketing communications from us or our related entities and associates (using direct mail, telemarketing, email, SMS and MMS messages);and you acknowledge and agree to your personal information being collected and used for, and in connection with, these purposes and any other purpose described in our Privacy Policy.
4. If we do not collect this personal information in connection with the purposes in paragraph 3, then:
  - (a) TEN will be unable to process your enquiry or supply you with information in relation to your enquiry; and
  - (b) we will be unable to send you direct marketing communications (unless you have consented to such communications through your other dealings with TEN).
5. Your personal information being disclosed to the following classes of people and organisations in connection with the purposes in paragraph 3:
  - (a) TEN, its personnel and any related entities;
  - (b) third party service providers including without limitation marketing service providers, IT service providers, contractors and sales consultants and other parties who assist us in providing our products and services to you; and
  - (c) any other organisation as expressly covered in our Privacy Policy.
6. TEN's Privacy Policy sets out the process as to how you can access and correct any of your personal information collected under this form as well as to how you can make a complaint if TEN has breached the Privacy Act in the handling of your personal information. TEN's Privacy Policy is available at [www.tengroup.com.au](http://www.tengroup.com.au) or can be otherwise provided by requesting a copy from TEN.

By continuing to submit your enquiry via this website, indicates that you have read this collection notification and acknowledge that your personal information will be collected, used and disclosed in accordance with this collection notice and as otherwise detailed in TEN's Privacy Policy and, to the extent it is necessary, that you give your **voluntary express consent** to TEN collecting, using, storing, disclosing and disposing of your personal information in this manner.